



Prime Logistics – Privacy Policy

1. Introduction

Omnibyte Technologies Limited ("Omnibyte," "we," "us") is a company registered in England and Wales (Reg. No. 13907064) with a registered address at 85 Great Portland Street, London, UK, W1W 7LT. This policy explains what data we collect, how we use it, and your rights regarding your personal information. We comply with UK GDPR, EU GDPR, CCPA (California Consumer Privacy Act), and other relevant data protection laws.

2. Data We Collect

We collect and process the following types of information:

- **Personal Information:** Name, email, username, age, timezone, and account details.
- **Identifiers:** IP address, system identifiers, Discord/Steam IDs.
- **Usage Data:** Interactions with our services, application and account activities.
- **Images:** Uploaded content, which may be used for internal or marketing purposes with user consent.
- **System Logs:** Security logs, fraud prevention data, and user interactions.

3. How We Use Your Data

We use collected data to:

- Provide and improve our services.
- Manage user accounts and recruitment.
- Ensure security and prevent fraudulent activity.
- Comply with legal obligations.
- Conduct internal analytics and marketing (with anonymised data where possible).

4. Data Retention

- Personal information may be deleted upon request.
- Certain identifiers and system logs are retained permanently for security and operational reasons.
- Backups are stored securely and follow a structured retention schedule.

5. Sharing of Data

We do not sell your data. We may share necessary data with:

- **Service Providers:** For hosting, analytics, and operational support.
- **Legal Authorities:** If required by law or to protect our services.
- **Third-Party Integrations:** Such as Discord and Cloudflare, in line with their respective policies.

6. Data Security

We implement encryption, multi-factor authentication, and restricted access controls to protect your information. Users are encouraged to enable security features on their accounts where applicable.



7. International Data Transfers

Your data is primarily stored in the UK but may be processed globally before final storage. We follow legal safeguards for international transfers.

8. Your Rights

Under applicable laws, you have the right to:

- Access, correct, or delete your personal data.
- Withdraw consent where applicable.
- Object to data processing for marketing.
- Request data portability.

9. California Privacy Rights (CCPA)

If you are a California resident, you have additional rights under the CCPA, including:

- The right to know what personal data is collected, used, shared, or sold.
- The right to request deletion of your personal data.
- The right to opt-out of the sale of personal information (though we do not sell personal data).
- The right to non-discrimination for exercising privacy rights.

To exercise these rights, contact us at gdpr@omnibyte.tech.

10. Third-Party Services

Discord Webhooks: We reserve the right to send any data stored within our system via Discord's Webhook system. This data is permanent and cannot be deleted upon request. More information can be found in Discord's Privacy Policy: <https://discord.com/privacy>.

Cloudflare: When connecting to our domain, we track information per Cloudflare's Privacy Policy: <https://www.cloudflare.com/en-gb/privacypolicy/>.

Sentry: We track logs of anonymised and non-anonymised data when an error occurs. This is stored via a third-party service called Sentry and processed per their privacy policy: <https://sentry.io/privacy/>.

11. Contact & Complaints

For inquiries or data-related requests, contact our Data Protection Officer at gdpr@omnibyte.tech. If unsatisfied, you may lodge a complaint with the Information Commissioner's Office (ICO).

Policy Updates

We may update this policy, and changes take effect upon publication.

Last Updated: 6th February 2025